



White Mountain Oil & Propane, Inc.  
Customer Account Application  
For Over 80 Years, Always There for You...

White Mountain Oil & Propane, Inc.  
2820 White Mountain Highway  
P.O. Box 690  
North Conway, NH 03860-0690 603-356-6386 / 800-600-4728  
Fax: 603-356-7181

Residential Application  
Business Application

Please **Save As** or **Download** this form to your computer.  
When completed, Save again & send as an attachment by e-mail to:  
**customerservice@whitemountainoil.com**  
or Fax to: 603-356-7181

**Mailing Address**

First Name	Street or PO Box	Local Phone
Mid. Init	Town	Cell Phone
Last Name	State	Work Phone
Spouse Name	Zip	
	E-Mail	Please Send My Delivery Tickets via Email <input type="checkbox"/> Yes
Business Name	Emerg. Contact	
Fed Tax ID	Emerg. Phone	

**Usage & Delivery Information**

**Delivery Address**

Street Address	I Own This Property <input type="checkbox"/>	I Rent This Property <input type="checkbox"/>
Town	Closing Date (If New)	Owner's Name
State	Previous Owner	Rental Term Dates To / From
Zip		

Assoc/Condo Name

Products

Propane  
Fuel Oil  
Kerosene  
Diesel  
Gasoline

Heat  
Hot Water  
Cooking  
Fireplace

Fuel Used For

Pool  
Refrig-Lights  
Dryer  
Generator

Property Usage

Full-Time  
Part-Time

Previous Supplier

Tank Size  
Oil Tank - Inside or Outside?

(Tank Rental Fee May Apply)

Do You Use Any Form of Supplemental Heat?

Driving Instructions to Delivery Location:

**Payment Information**

Payment Method

Please Set My Account Up on a Monthly Budget

MasterCard  
Visa  
Discover  
Expires

Please Issue Me an Online User Account at [www.whitemountainoil.com](http://www.whitemountainoil.com)

Card Number

For security purposes, a White Mountain Oil & Propane Customer Service Representative will contact you by telephone within 24 hrs. to obtain your card number and assist you with choosing the E-Pay plan that best serves your needs.

Best Number To Call You

Best Time of Day to Call You

(Mon-Fri 7:30am-4pm)

**Customer Authorization and Signature**

I/We the undersigned hereby acknowledge that I/we have read, understand and agree to the Terms and Conditions contained on page #2 of this application. To sign this agreement electronically, click on the "Accept" checkbox and then enter your name and today's date in the spaces provided below. By selecting "Accept" you are signing this Agreement electronically. You agree your electronic signature is the legal equivalent of your manual signature on this Agreement and you consent to be legally bound by this Agreement's terms and conditions.

**E-Pay Customers Only:** I/We authorize White Mountain Oil & Propane, Inc. (WMOP) to charge all product purchases to the credit/debit card I/we provided

**Open Credit Customers Only:** The information I/we have given is for the purpose of obtaining credit and is warranted to be true. I/We hereby authorize WMOP to investigate any references, if provided, pertaining to my / our credit and financial responsibility.

Click To Accept

Type Your Name in the Box Above

Enter Today's Date

WMOP Internal Use Only

New Account Number:

Previous Account Number:

Sales Rep. Assigned:

Processed By:

## Terms and Conditions

Propane tanks, meters and regulators used by our customers are the property of White Mountain Oil & Propane, Inc (WMOP). Other equipment used for storage, distribution, regulating and metering of fuel may be specified as the property of WMOP. Customer agrees that if customer sells the property where WMOP tanks and equipment have been installed, customer will notify WMOP in advance of the sale and will notify the buyer that the propane tank and related exterior equipment is owned by White Mountain Oil & Propane, Inc. The applicant hereby grants to WMOP the right to enter upon his/their/its property for the purpose of installation, maintenance, repair, and replacement of WMOP equipment, as well as access for the purpose of removing same upon termination of this service. A 40% restocking fee may apply on propane should WMOP have to return to physically remove our tanks if the customer chooses another supplier. Fuel Oil, Kerosene, Diesel and Gasoline storage tanks are and remain the property of the customer and WMOP assumes no liability or maintenance of these tanks.

Customer agrees to maintain watch and care over their property especially vacation homes and second homes at all times and notify WMOP within 24 hours of an interruption of service including but not limited to a loss of heat or no useable fuel (run out). If customer does not notify WMOP with sufficient notice to address issues WMOP bears no responsibility for damage or loss sustained by said property/owner.

Customer agrees WMOP will not be held liable for any failure to make deliveries or provide service which is prevented by adverse weather, failure of transportation facilities, shortages of supply, fire, riot, war, act of God, or any other cause beyond the reasonable control of WMOP.

Customer agrees to indemnify and hold harmless White Mountain Oil & Propane, its subsidiaries, affiliates, officers and employees from any claim or demand for any damage or loss associated with their property for lack of fuel, service or equipment failure. Customer further agrees that any delivery status including "Automatic" delivery status does not guarantee that the customer will not run out of fuel.

Customer agrees to notify White Mountain Oil & Propane, Inc. when a change of use occurs concerning their property's fuel needs. All deliveries shall be scheduled on an automatic basis as determined by White Mountain Oil & Propane, Inc. Accounts not paid within terms following purchase will be treated as past due and deliveries and service may be suspended until account is current. WMOP assumes no responsibility for freeze-ups or interruption of service due to lack of fuel, fuel quality, equipment failure, power failure or other problems as noted in terms and conditions.

Budget accounts will be considered past due if a budget payment is missed; a past due account may lose budget privilege and may revert to special approval credit terms.

Rental accounts must be guaranteed in writing by the property owner or will require a cash deposit by the tenant, and the deposit must be made prior to any delivery or service. The deposit will be the credit limit and such deposit may be held in escrow at the discretion of White Mountain Oil & Propane, Inc.

There will be no notification of termination of service or delivery of fuel for past due accounts. The responsibility to pay bills within terms rests with the customer. In cases where unscheduled trips to deliver fuel or provide service are necessitated by failure to meet credit terms, a special charge may be made to cover added costs. White Mountain Oil & Propane, Inc. assumes no responsibility for freeze-ups or interruption of service due to lack of fuel, fuel quality, equipment failure, power failure or other problems as noted in terms and conditions.

Minimum Usage: Customer agrees to a minimum usage of propane on an annual basis of at least 50% of the useable tank volume or to otherwise pay a monthly tank rental fee. Accounts that serve only a generator are subject to a monthly tank rental fee regardless of annual consumption. Rental fee schedules are based on tank size and are available upon request.

Balances remaining unpaid thirty (30) days after billing are subject to a finance charge of 1-1/2% per month. (ANNUAL PERCENTAGE RATE of 18%). A minimum finance charge of fifty (50) cents will be applied on overdue balances of \$33.33 and less. All finance charges will be compounded. The undersigned agrees to be charged with all costs of collection including, but not limited to, attorney's fees, court costs and/or service of notice fees. If placed in collection, account holder agrees to pay a \$25.00 collection service fee at the time of placement. Any additional fees incurred as a result of placement with a collections agent will be the responsibility of the account holder. The signee acknowledges receipt of a copy of these and understands and agrees with the stipulation set forth. In addition, the information I/we have given is for the purpose of obtaining credit and is warranted to be true. I/we hereby authorize WMOP to investigate any credit references provided pertaining to my/our credit and financial responsibility.

Please **Save As** or **Download** this form to your  
computer. When completed, Save again & send as an  
attachment by e-mail to:  
customerservice@whitemountainoil.com or Fax  
to: 603-356-7181