

**WHITE MOUNTAIN OIL AND PROPANE
HEATING SERVICE INSURANCE PROGRAM**

May 1, 2018 through April 30, 2019

Standard Program - (Central Heating Systems, only) \$267

The Heating Service Insurance Program includes the repair or replacement of any covered part failure and related labor charges for one full year commencing May 1st. This Policy entitles the customer to “on-call” emergency heating service during the period of 7:30 a.m. to 5:00 p.m. Monday through Friday, excluding holidays. If service is required outside these normal business hours, the service will be furnished at normal labor “day rates” rather than “overtime rates”. This Policy includes a thorough tune-up and efficiency adjustment to be completed during the policy year. This Standard Policy covers most parts within the heating appliance jacket. Not included are parts outside the boiler or furnace jacket.

Premium Program - (Central Heating Systems, only) \$429

The Premium Heating Service Insurance Program includes the repair or replacement for one full year of any covered part failure and related labor charges commencing May 1st. This Premium Policy also entitles the customer to “on-call” emergency heating service 24 hours a day, 7 days a week. This Premium Policy covers most parts within the heating appliance jacket (the same as the Standard Program) and many additional parts beyond the confines of the boiler, or furnace, itself.

**Rinnai/Empire Program - (Propane-Fueled Direct-Vent Heaters, only)
\$200 first unit \$99 each additional unit**

The Rinnai and Empire Heating Service Insurance Program includes the repair or replacement of any covered part failure and related labor charges for one full year commencing May 1st. This Policy entitles the customer to “on-call” emergency heating service during the period of 7:30 a.m. to 5:00 p.m. Monday through Friday, excluding holidays. If service is required outside these normal business hours, the service will be furnished at normal labor “day rates” rather than “overtime rates”. This Policy will also include a thorough tune-up and efficiency adjustment to be completed during the policy year. This Service Insurance Program also includes an inspection of propane regulator supply pressure and piping. This program is only available for Rinnai and Empire propane heaters.

Location of first unit: _____
(upstairs, bedroom, kitchen, basement, etc.)

Add \$99 for each additional Rinnai or Empire you want covered, please specify.

Location of additional unit(s): _____
(upstairs, bedrooms, kitchen, basement, etc.)

I authorize White Mountain Oil & Propane to use the key you hold on file to access my home for the annual cleaning and tune-up of the heating system.

Contact Ph. # _____ **Customer Account #** _____

E-Mail Address _____ **Or Caretaker's Name and Ph. #:** _____ / _____
(Optional) **Alarm Code**

Customer's Authorization (Signature): _____ **Date:** ____ / ____ / ____