WHITE MOUNTAIN OIL AND PROPANE
HEATING SERVICE INSURANCE PROGRAM
May 1, 2020 through April 30, 2021

☐ **Standard Program - (Central Heating Systems, only) $289**

The Standard Heating Service Insurance Program includes the repair or replacement of any covered part failure and related labor charges for one full year commencing May 1st. This Policy entitles the customer to "on-call" emergency heating service during the period of 7:30 a.m. to 5:00 p.m. Monday through Friday, excluding holidays. If service is required outside these normal business hours, the service will be furnished at normal labor "day rates" rather than "overtime rates". This Policy includes a thorough tune-up and efficiency adjustment to be completed during the policy year. This Standard Policy covers most parts within the heating appliance jacket. Not included are parts outside the boiler or furnace jacket.

☐ **Premium Program - (Central Heating Systems, only) $447**

The Premium Heating Service Insurance Program includes the repair or replacement of any covered part failure and related labor charges for one full year commencing May 1st. This Premium Policy also entitles the customer to "on-call" emergency heating service 24 hours a day, 7 days a week. This Premium Policy covers most parts within the heating appliance jacket (the same as the Standard Policy) and many additional parts beyond the confines of the boiler, or furnace, itself.

☐ **Rinnai/Empire Program - (Propane-Fueled Direct-Vent Heaters, only)**
$209 first unit $99 each additional unit
Does not include Rinnai On Demand Water Heaters

The Rinnai and Empire Heating Service Insurance Program includes the repair or replacement of any covered part failure and related labor charges for one full year commencing May 1st. This Policy entitles the customer to "on-call" emergency heating service during the period of 7:30 a.m. to 5:00 p.m. Monday through Friday, excluding holidays. If service is required outside these normal business hours, the service will be furnished at normal labor "day rates" rather than "overtime rates". This Policy will also include a thorough tune-up and efficiency adjustment to be completed during the policy year. Along with an inspection of propane regulator supply pressure and piping. This program is only available for Rinnai and Empire propane wall heaters and does not include floor furnaces.

Location of first unit: _____
(upstairs, bedroom, kitchen, basement, etc.)

☐ **Add $99 for each additional Rinnai or Empire you want covered, please specify.**
Location of additional unit(s): _____
(upstairs, bedrooms, kitchen, basement, etc.)

When choosing your Service Contract Plan this year could you please take the time to update your contact information (phone numbers, e-mail address, caretaker, lockbox/alarm codes, key locations) for our access to service your heating system?

☐ **I authorize White Mountain Oil & Propane, with or without contact, to use the key you have on file to access my home for the annual cleaning and tune-up of the heating system.**

Customer Account # _____ E-Mail Address _____

Lock Box Code _____ Alarm Code _____ Key Location: _____

Phone #_____ **Caretaker's Info:** _____/_____
Home /Cell / Work Name Phone #

Customer's Authorization (Signature): _____ Date: ___/___/_____

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